

CHARLOTTE
COMMUNITY
HEALTH
CLINIC



2021
Annual Report

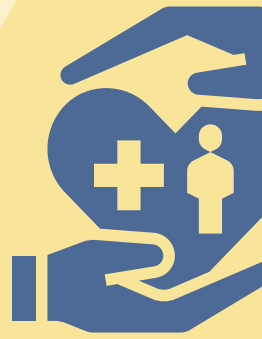
Mission

The mission of Charlotte Community Health Clinic is to provide the highest quality, patient-centered, health care services for low-income and other underserved individuals.



Vision

Our vision is a healthy community where all individuals regardless of ability to pay will have access to comprehensive, coordinated quality health care.





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To our partners, patients, and friends,

We at Charlotte Community Health Clinic thank you for your support as we battled the COVID-19 pandemic in 2021.

Throughout the year, our staff administered over 5,500 vaccine doses to our patients and community members.

We remain steadfast in our commitment to providing high quality primary, behavioral, and dental care.

Our 2021 Annual Report demonstrates how your involvement and support of our mission has made a positive impact in the lives of others.

Thank you for your dedication to uplifting neighbors by providing them with the resources they need to live happier, healthier lives. We couldn't do it without you.

In partnership for building a healthier community,

Carolyn C. Allison, CEO

Dr. Herb Clegg, Board Chair

2021 *by the numbers*

5,217
patients



9,340
medical visits



1,530
dental visits



1,621
COVID tests
administered

1,970
behavioral
health visits

76%
patients with
no health
insurance

668
dental patients

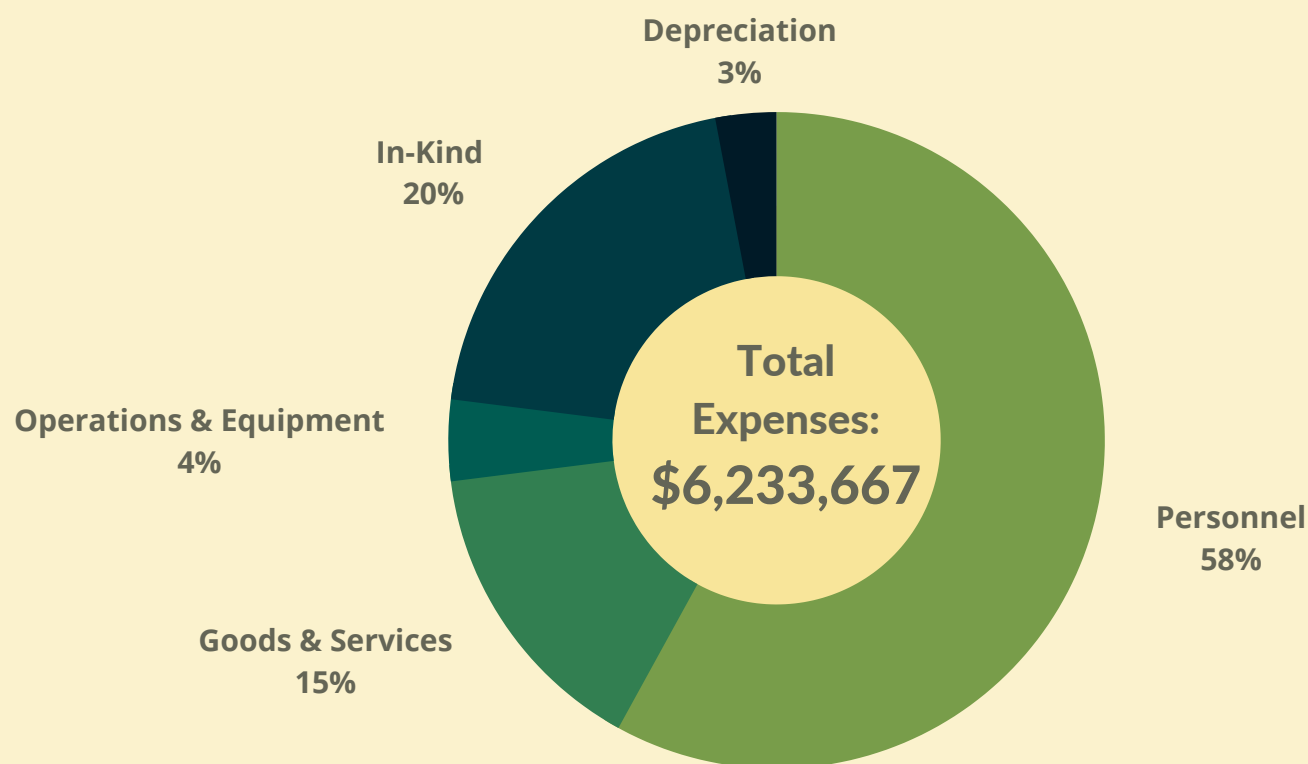
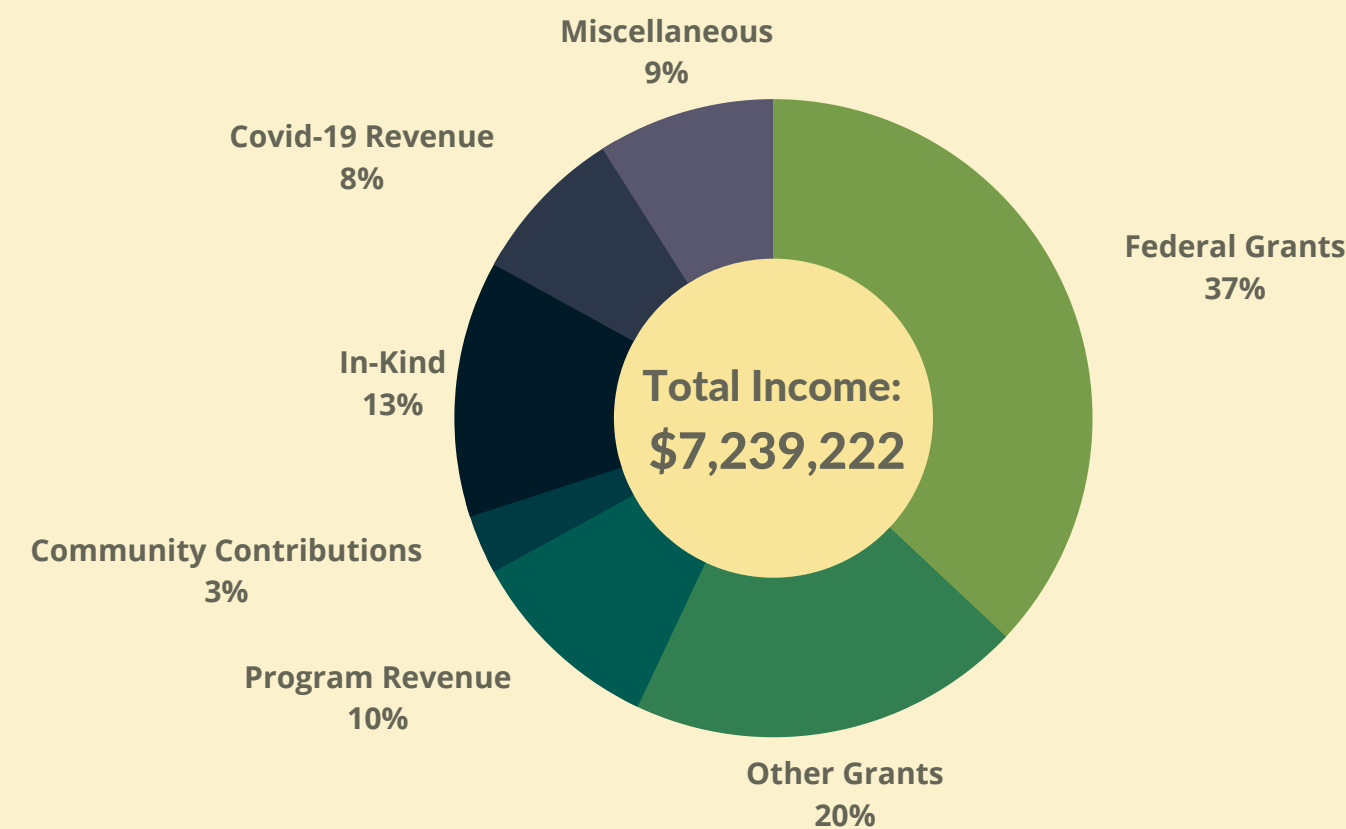
423
patients
experiencing
homelessness

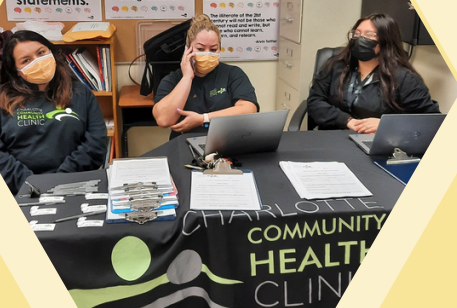


1,022
children



2021 Financials At-A-Glance





Dignity



Compassion

Teamwork

Integrity

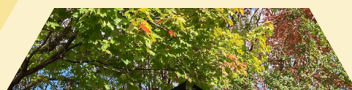


Inclusion

Fiscally
Responsible



Diversity



Patient Words Remind Us of Our Mission



"I have always felt that the staff & doctors of the medical clinic are exceptional in their care & concern."

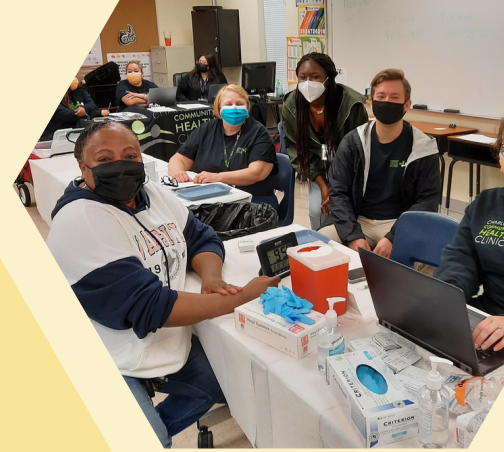
"Everyone here goes above and beyond to get you where you need to go. I feel safe and truly cared for."

"My sincere thanks to CCHC and its staff, for existing and providing us with a helping hand that we can trust, and providing great help to all people who lack health insurance. Congratulations on your service and thank you so much. "

"I thank god for your services and consider myself privileged for access to healthcare at such affordable rates. "

"For us, the clinic is the best help there is."

2021 COVID Outreach Events



On January 8th, 2021, CCHC hosted our first COVID-19 vaccination event for staff and eligible community members. Throughout the rest of 2021, the CCHC team hosted and attended 25 more COVID outreach events and administered 5,500 COVID-19 vaccine doses.

Our Vaccine Impact

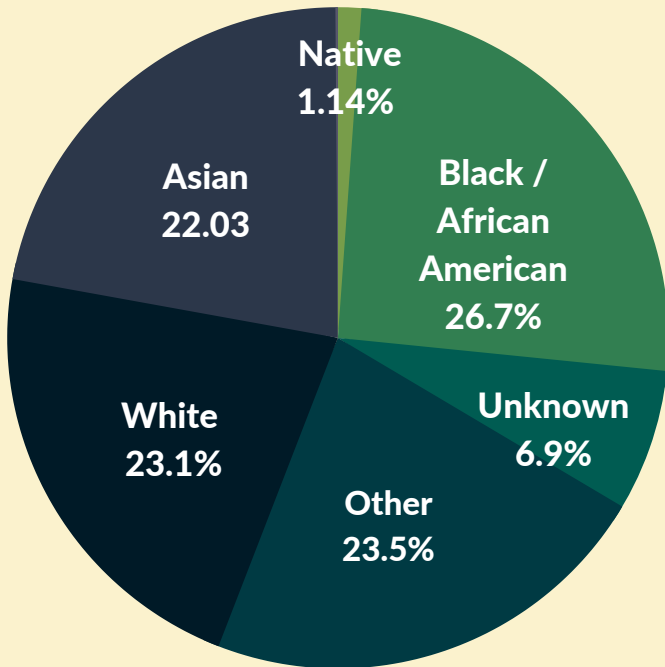


Chart 1: 2021 COVID Vaccines by Race

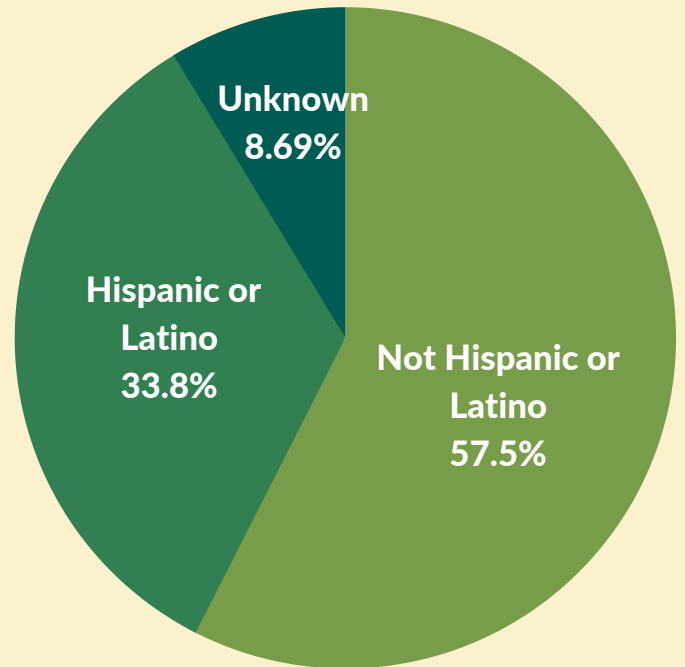
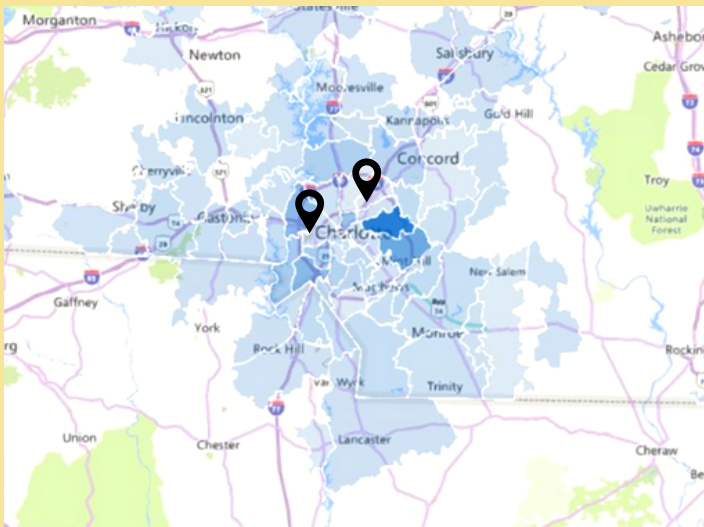
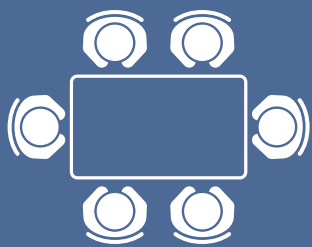


Chart 2: 2021 COVID Vaccines by Ethnicity

COVID Vaccines by Zip Code



Our most reached areas are located within Charlotte's Crescent of Poverty, which is deemed a Public Health Priority Area by the Mecklenburg Health Department.



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Ruth Perez *

Denise Colter *

Robin Canne *

Camille Grimsley *

Melida Baldera *

José Portillo-Gamero *

Marvin Chiddick

* Patient Representative

How Your Support Provides Vital Health Care Access!



\$10

prizes for our
toy chest for
pediatric
patients

\$25

Covers
uninsured
patient's copay



\$341

Full cost of
care for a
medical visit

\$220

Cost of care for
a dental exam
with x-rays



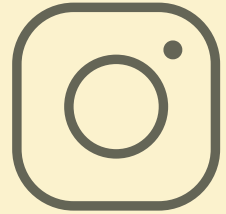
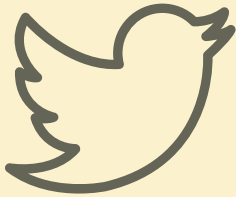
\$615

Covers a
Medical
Assistant for
one week



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