CHARLOTTE COMMUNITY HEALTH CLINIC PLAN FOR COVID-19 CRISIS

Alternative Care Options for Patients

CCHC is committed to continue providing high-quality care to all of our patients throughout the coronavirus pandemic.

Telephone visits

- Your provider will call you at your appointment time
- Covered by most insurances, no cost for uninsured
- Schedule through your MyChart patient portal or call the clinic at (704) 316-6561

Video visits

- Your provider will video call you at your appointment time
- Must register for MyChart
- Covered by most insurances, no cost for uninsured
- Schedule through MyChart portal or call (704) 316-6561

COVID-19 questions

- If you feel sick, send a message through your MyChart patient portal or call (704) 316-6561 and ask to speak to a nurse
- A nurse will ask about your symptoms and schedule you for a telephone or video visit with your provider if needed
- The nurse will tell you if you qualify for COVID-19 testing

In-person visits

- Only available if your provider decides it's necessary
- Only at University location (dental and West clinics are closed)
- NO walk-in appointments

Still have questions? Find answers at www.CharlotteCommunityHealth.org

CHARLOTTE COMMUNITY HEALTH CLINIC